



Police & Crime Commissioner for Cleveland
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Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police & Crime Panel

8 September 2016

Performance Report

1 Purpose of Report

1.1 To provide a summary of performance against the Police and Crime Plan.

2 Police and Crime Plan

2.1 In May 2017, the Police & Crime Commissioner (PCC) for Cleveland was re-elected for a second term. The Police and Crime Plan is in its consultation phases and will be launched in September.

2.2 The PCC's objectives are published, these are

- Investing in our Police
- A Better Deal for Victims
- Tackling Re-offending
- Working Together to Make Cleveland Safer
- Securing the Future of our Communities

2.3 This report will update the Police & Crime Panel on performance associated with the delivery of PCC objectives, the wider aspects of the Police and Crime Plan and statutory responsibilities.

3 Performance

3.1 The PCC new performance framework builds on the strengths from his first term of office. It focuses on evidence-based practices and evaluation of the impact of activities and initiatives in delivering outcomes as published in the Police and Crime

Plan. The diagram shows areas influencing the performance and delivery of the Police and Crime Plan.

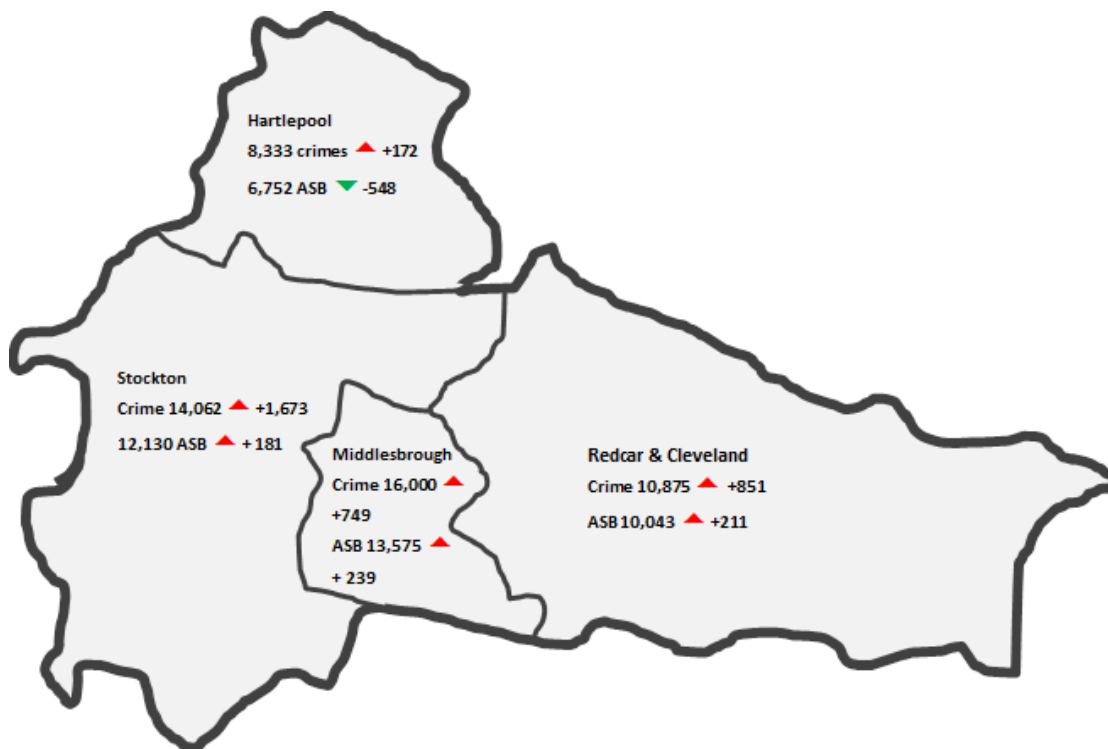


3.2 Measures supporting PCC objectives and their outcomes are currently being prepared.

4 **Crime and Antisocial Behaviour**

4.1 The graph shows levels of publicly reported crime and antisocial behaviour incidents for the rolling 12 month periods July 2015 to July 2016 and August 2015 to August 2016.

4.2 Further information on recorded crime and antisocial behaviour is provided under the Operational Effectiveness heading in the Cleveland Police, Strategic Performance Dashboard at Appendix 1.



5 Driving out greater benefits from the scrutiny programme

5.1 The PCC during his second term of office has determined that the time is right to renew and strengthen OPCC support to scrutiny of the Force, partner and commissioned services. The new scrutiny programme offers a more focused and robust approach and includes:

- working with Cleveland Police to align police performance scrutiny with the thematic domains considered by HMIC under their PEEL programme; this will strengthen opportunities for the PCC to bring to bear supportive 'deep dive' scrutiny of a more immediate and agile nature than that undertaken by the HMIC review process.
- ensuring that PCC scrutiny work is based on inputs from throughout his team and is enhanced in terms of focused support to the PCC.
- ensuring that scrutiny work undertaken outside of the quarterly meeting cycles is captured and that the public are kept informed about it.
- ensuring that scrutiny of commissioned services forms part of a different approach to grant and commissioning 'contract management'.

5.2 The PCC's new programme includes a schedule of Scrutiny, Delivery and Performance and Working Together meetings which are published on the PCC's website. These replace the former Finance, Resources & Policy, Performance and Partnership & Commissioning meetings. The new style meetings offer a more focused and robust approach for holding the force and partners to account and for scrutinising commissioned services and their impact.

- 5.3 Each meeting is themed on a PCC objective and scrutiny questions are posed to officers. Meetings are held on a monthly basis with senior representatives of the Chief Constable. The Working Together meetings are represented by each Local Authority with members from Community Safety Partnerships.
- 5.4 Scrutiny questions raised at July and August Scrutiny, Delivery and Performance meetings are listed below for information. Responses are included in the notes of the meetings which are published on the PCC's website.

July meeting – Tackling Reoffending

- Scrutiny processes for NHP and impact assessment of changes introduced?
- How do we demonstrate/measure if NHP is being delivered?
- Use of dogs in operational policing and associated risks. Is this included on risk register?
- Update on LCJB review requested.
- Impact of changes and processes regarding 101 calls and costs to individual callers.

August meeting – Investing in our Police

- Please provide a brief overview of the Force's current assessment of the anticipated impact of the A19 litigation on financial plans?
- How will the benefits and impact of new vehicles be monitored and assessed?
- How is the PCC's additional investment in NHP in March 2016, being applied, monitored and assessed?
- What involvement does the Force have in the establishment of a North Tees Childrens' hub and are any discussions underway to create a South Tees hub?
- Does the Force have any review scheduled regarding the use and impact of body worn video when attending incidents?
- What Community Remedy triggers does the Force have and how are these being monitored?
- Please outline the Force's up to date People Strategy and the manner in which it is intended that the PCC should be position to monitor and scrutinise it going forward?
- In line with my strategic direction following the Employment Tribunal (decision 100-2015 December 2015), please can the Force provide a further briefing in relation to outstanding litigation featuring allegations of discrimination; and the use of alternative dispute resolution to resolve such disputes in a timely and and lasting way.

- 5.5 The PCC continues to carry out the following activities to complement his scrutiny programme.

- Daily review of the Control Room and Serious Incident Logs

- Weekly accountability meetings with the Chief Constable
- Monthly crime performance monitoring
- Attendance at the Force's monthly Tactical Performance Group (TPG) and quarterly Strategic Performance Group (SPG) meetings.
- Attend at least one local area meeting in each of Cleveland's neighbourhood police team areas.

6 Commissioned Services – Victim Care and Advice Service (VCAS)

- 6.1 The PCC has a statutory duty to provide services for victims of crime. Safe in Tees Valley were awarded a contract to provide victim services on behalf of the PCC.
- 6.2 Performance against the contract and quality of service provided is monitored by the PCC and regular monitoring reports are published by Safe in Tees Valley. Highlights from their report for the period April to August 2016 are:
- 6.3 The number of cases added to the VCAS Case Management System totals 181 people. Of these, 95 victims are still receiving support through VCAS and 86 cases have been closed after the VCAS support has been completed. 116 of the victims are female and 65 male.
- 6.4 The majority of victims supported were from the UK with eight being from Syria and one from the Czech Republic, Egypt, Morocco, Nigeria, Peru and Poland. Of those victims that did not speak English nine spoke Arabic, one Polish and two Spanish.
- 6.5 Of the 181 people that received support through VCAS during the reporting period 17 related to offences of hate crime, one LGBT and two disability crimes.

7 Finance

- 7.1 There are no further financial implications arising from this report.

8 Risk

- 8.1 There are no further risk implications arising from this report.

9 Diversity and Equal Opportunities

- 9.1 There are no further diversity or equal opportunities implications arising from this report.

10 Recommendations

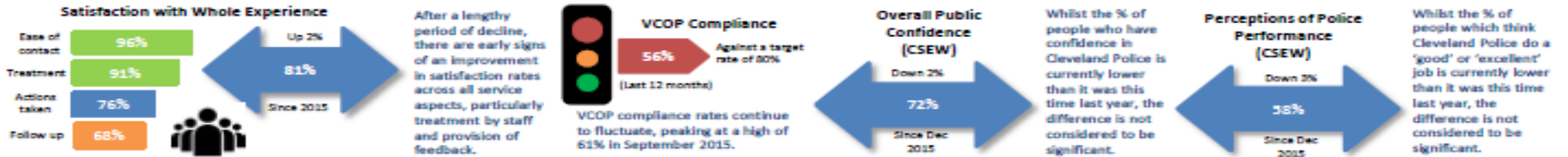
- 9.1 That this performance report is noted.

Barry Coppinger
Police & Crime Commissioner for Cleveland

Strategic Performance Dashboard

12 months ending June 2016

Making our communities safer, helping them to be stronger

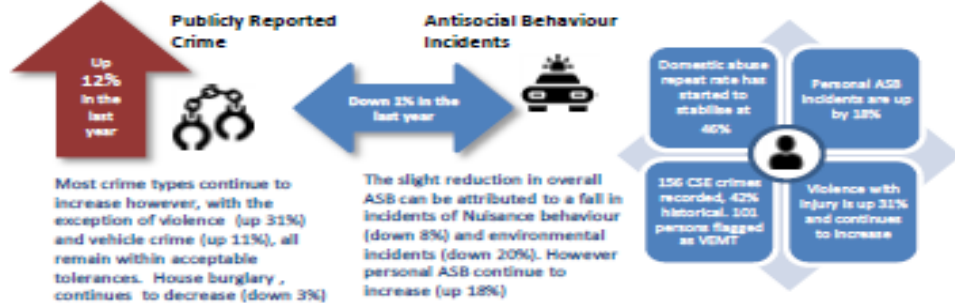


Operational Effectiveness

Placing victims at the centre of all that we do

Organisational Efficiency

Right people, right place, right time with right skills doing right job

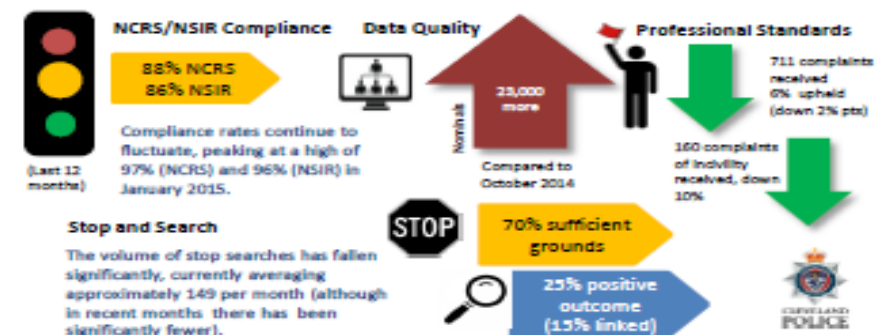
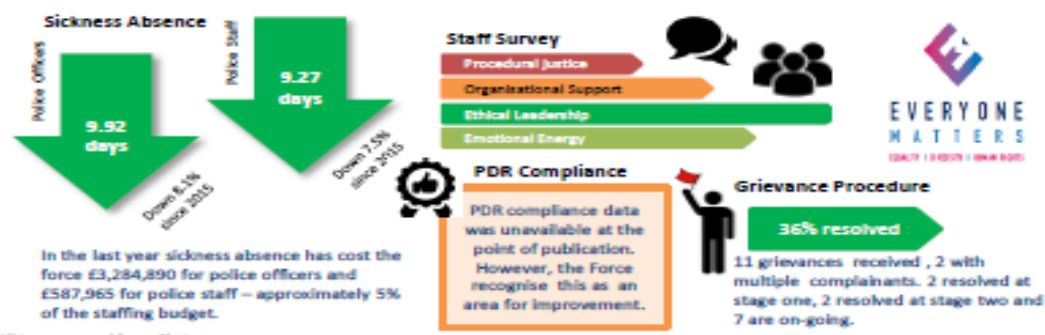


Leadership and People

Collectively striving to be the best that we can be, every day

Legitimacy and Integrity

Ensuring our actions and interactions are of a high quality



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